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Hindi, Japanese, Khmer, Korean, Gujarati, Nepali, Punjabi, Tamil, Telugu (408) 299-7655

The County of Santa Clara provides voting materials in English to all registered voters. In addition, and as required by law, the County of Santa Clara Registrar of Voters provides voting materials in Chinese, Spanish, Tagalog, and Vietnamese. Official Ballots will be produced in additional languages of Hindi, Korean, Khmer, and Japanese. Facsimile Ballots will be produced and available upon request in Punjabi, Nepali, Tamil, Telugu, and Gujarati languages.

Visit the Registrar of Voters online at www.sccvote.org to access important election information, such as:

- Online Voter Registration
- Election Results
- Voter Registration Status Lookup
- Vote by Mail Ballot Tracking
- Find a Vote Center
- Districts and Elected Officials
- Online Sample Ballot & County Voter Information Guide
- Election Dates & Deadlines
- Vote Center Volunteering Opportunities

Scan this barcode with your phone to visit www.sccvote.org:
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The Registrar of Voters (ROV) is Santa Clara County’s elections official that conducts all Federal, State, Judicial, County, County Central Committee, Municipal, School District, and Special District elections. This includes regularly scheduled elections, as well as special elections. In addition to election planning and administration, the ROV is responsible for the verification of initiatives, referenda, and recall petitions, the filing of campaign reports, as well as voter registration files, and maintenance.

The ROV offers a variety of additional services, some at no cost, including:

- Voter education and outreach
- Proof of voter registration
- Voter registration training for groups
- Preparation of reports, including voter files and Statement of Votes Cast
- Educational speakers
- Office tours

Santa Clara County

Santa Clara County is located at the southern end of San Francisco Bay. The County’s population of approximately 1.9 million residents makes it the sixth most populous in California, and the largest of the nine Bay Area counties. There are 15 cities in the County. San Jose is the largest, with a population exceeding 1 million, and is the County seat.
“Protect and ensure the community’s right to participate in fair, inclusive, accurate, and transparent elections.”

“Be the model of integrity, innovation, and community empowerment in elections.”

To achieve this mission and vision, we must be:

- Election administrators who maintain integrity and transparency
- Committed, engaged, and passionate
- Collaborative in our work and communication
- Aligned, disciplined, and agile in our execution
- Courageous, innovative, and open to trying new things
- Trustworthy and accountable to our community and fellow employees
- Fair in the way we make decisions and how we allocate resources and opportunities
- Consistent in providing knowledge and excellent service
- Inclusive by respecting, honoring and appreciating the uniqueness of our community and fellow employees
I love elections. Many people take the right to vote for granted, and we in the ROV family hope to change that perspective. Voting has come a long way since the first presidential election took place in 1789, and it’s come a long way since the County of Santa Clara was founded in 1850. More people have gained what we now consider to be an inalienable right as a citizen, and we constantly strive to make it easier to cast a ballot so more people participate in this most fundamental right of a democracy. Here at the Registrar of Voters we work every day in the interest of reshaping our country, our state and our county, one voter’s voice at a time.
SHANNON’S CALL TO ACTION:

“I have four main calls to action for all employees. If you don’t know what they mean, ask a manager, or ask me!”

1. Wear ROV glasses

2. Get involved with improving the ROV

3. Ensure Just Culture every day

4. Be proactive
It is my privilege to work with our Precinct Operations, Vote by Mail, Policies and Procedures, and Election Logistics and Voting Systems.

As one of the AROVs, I have been with the ROV for over 15 years since I started as extra help in 2004. In that time, I’ve worn many different hats including media spokesperson, Vote by Mail manager, training manager, web master, administrative support officer and canvass manager. Over the years, I’ve seen the department double in size as we have worked tirelessly to innovate, to expand services, and provide every eligible citizen in the county with access to participate in the democratic process. The reason I am happy to come to work every day is my passion for voters’ rights. I believe everyone deserves an equal opportunity to have their voices heard and I truly believe that the work we do here makes a difference. Now, as Assistant Registrar my goal is to give my divisions the support and resources they need to ensure all of our voting operations run smoothly and that we can provide all voters with a positive, convenient, and inclusive voting experience. Whether a voter goes to the Vote Center on election day or votes by mail or takes advantage of our ever-increasing early voting opportunities, my divisions are focused on making sure that every vote counts. We do that by providing accessible voting locations and drop boxes, helpful and well-trained Election Officers, detailed and documented procedures and well maintained, fully tested voting technology. My divisions are also responsible for processing, verifying and tallying voted ballots. Ensuring that election results accurately reflect the will of the voters is a top priority. We do this by building safeguards into our processes to prevent and detect any irregularities and make sure that our procedures protect voters’ rights to have their votes counted above all else.
Hi! I am Virginia Bloom, one of the Assistant Registrar of Voters for the County of Santa Clara. I’ve been with this office since 2015 and have over 25 years of Elections experience. My goal for the Department is to have a succession plan in place, which translates into having a supervisor to back up every manager in each of our twelve divisions. I oversee the five divisions within the Department that are responsible for office and elections administration. Those divisions are: the Candidate Services Division which is responsible for assisting candidates running for office; the Ballot Layout Division which is responsible for the production and proofing of all elections related materials, including but not limited to the official ballots and County Voter Information Guides; the Voter Registration Division which is responsible for maintaining all registered voter information; the GIS Mapping Division which is responsible for establishing the boundaries of all local jurisdictions contained within the county; and the Public and Legislative Affairs Division which is responsible for getting the word out about elections, as well as provide new law information to the divisions for operational impacts. I work very hard to make sure that all divisions have what they need to do their jobs properly and efficiently.
Administrative Services Division (ASD) is the life support system of the department, involved with the infrastructure needs of all divisions within the Registrar of Voters. That includes all things personnel, such as bringing on new hires, as well as acquiring the necessary equipment and space the department requires.

“We are in charge of all human resources – hiring, onboarding, job performance reviews, out-of-class and pay differentials, benefits, and we oversee all personnel files,” said Iliena Hernandez, Administrative Services Manager. “We are also responsible for website oversight and technical requests – we’re the procurement liaison for all goods and services.”

Administrators handle facility needs, including acquisition of needed space and reconfiguring it to best serve the needs of the ROV. They’re the go-to branch for any office requests, encompassing everything from fleet needs to ergonomic desks to computer hardware and software licenses.

They also handle the department’s safety program, set up telecommunications systems, and act as a liaison to other county departments on personnel and administrative matters. That includes representing the ROV on various training and safety committees.

“Our division works to ensure departmental compliance and processing of all employee-related needs,” said Iliena Hernandez, Administrative Services Manager.
The Fiscal Division prepares and oversees the department’s budget and everything else related to accounting: Payroll, accounts payable and accounts receivable.

“We support all of the ROV’s financial transactions,” said Department Fiscal Officer Rong Qian. “We provide cost estimates and collect payments from jurisdictions that have participated in an election.”

Fiscal processes all travel and grant reimbursements, provides estimated costs, and bills actual costs for services provided by the ROV. In addition to the cost of an election, that can be the cost of verification of signatures on initiative petitions submitted to the ROV.

Within the organization, fiscal works with all the divisions regarding their budget needs for the coming fiscal year, working hand-in-hand with executive managers and the administrative team to craft a budget proposal. This will meet all the department’s needs with an eye toward saving taxpayer dollars, and is then submitted to County Budget Department.

And this division handles the essential function that all ROV employees particularly appreciate.

“Payroll – this is where we make everyone smile,” said Qian. “This is where you get compensated for services provided to the County. Did you know that payroll happens every day? By filling out your sign-in sheet daily and submitting your timesheet every two weeks you will get the correct paycheck.”
The Ballot Layout Division (BLD) is responsible for overseeing the layout, translation and publication of the County’s Official Ballot -- including paper, electronic screen, audio and remote-accessible ballots -- as well as the County Voter Information Guides (CVIG).

All of the candidate and measure information is consolidated -- that includes candidate statements, measure documents and voter information pages. These materials are translated by court-certified translators into nine languages: English, Chinese, Spanish, Tagalog, Vietnamese, Hindi, Japanese, Khmer and Korean. The resulting body of information is formatted into the CVIG and eBooks -- an electronic version of the CVIG designed for accessibility.

The work to create the actual ballot is meticulous. There are myriad district boundaries in any given area: Congressional, Assembly, State Senatorial, County Supervisorial, cities, school districts, and special districts. Combine that with different ballots for various political parties and language translation, and there can ultimately be more than 300 ballot types in any given election. Translation services for other voting materials – electronic publications, envelopes, letters and website content – is also provided by this division.

“The Ballot Layout Division performs hard detailed work and always puts voters first,” said Division Coordinator Liz Oviedo. “We proudly provide accurate, accessible election materials to all voters to embrace our diverse community.”
Every election starts in this division. It is an information clearinghouse for anyone who wants to run for office, start a petition or recall, create a Political Action Committee or just glean knowledge about what the election process entails.

Candidate Services Division (CSD) issues and processes candidate nominations, helps local jurisdictions with governing board and ballot measure elections, prepares reference material such as officeholder lists, election calendars, candidate guides and packets for ballot arguments, initiatives, and recalls.

It is also the repository for the Fair Political Practices Commission’s mandated campaign statement filings, and assists candidates so they can follow the County’s mandate to file electronically. This division also maintains all ballot measure information and election results.

Got a question about how to have your name on the ballot as a candidate for public office? Or do you have questions about the rules and mandates for reporting your campaign finance activity? You will find an answer with the helpful and knowledgeable staff of Candidate Services.

“Election law can be complicated and the procedures are not simple,” said Division Coordinator Bren Lehr, “but we will help anyone interested in seeking public office, placing a measure on the ballot or creating a Political Action Committee. We offer guides to the various processes and conduct training sessions to help.”
This is where much of the physical manifestations of the ROV occur. Election supplies, voting systems, and everything related to Vote Centers happens through this division (ELVS).

“Basically, we are involved in anything you can tangibly touch,” said Division Coordinator Mike Fong. “Anything that is bought, prepared, made, stored, thrown away, we are on it,” he said. “We are the gatekeepers of the Election Information Management software that’s used every day and the ones who mail out the County Voter Information Guides and tally all the votes when the ballots come back.”

That means this division also does the literal heavy lifting. They distribute and deliver all the materials needed at Vote Centers – that includes polling stations, ballot-on-demand printers, accessible machines, electronic pollbooks and support infrastructure – all told it is about 175 tons of materials, delivered to more than 100 locations.

They handle the logistics testing and security measures for all voting machines, and are the counters and the talliers starting 10 days before the election as ballots start coming back and culminating with the massive Election Day influx.

“Everything you see in the election we’ve tested, prepared and delivered just for you – the voters,” said Fong. “And while we give voters every opportunity to cast a ballot early, Election Day remains the day we do the brunt of the work.”
Any address in Santa Clara County will reside within a web of boundary lines – County Supervisorial districts, City or Town limits, State Senate and Assembly districts, School and Community College districts, and various special districts such as those for utilities or open space preservation.

The data crunchers of the GIS Mapping Division keep track of all the overlapping maps, verifying, maintaining and adjusting for jurisdictional changes, annexations, changes to methodology (such as a switch to district elections) and Census-based adjustments.

They are also the ones who consolidate the 2,200+ precincts every election to best formulate the ballots to be mailed out.

“Every precinct has unique district information,” said division head Bob Nguyen. “When you do the overlay you can have 70 or more of these districts on top of over 400,000 property parcels. These layers are analyzed for each election contest, to make sure each voter receives the correct ballot.”

Nguyen’s staff is in close contact with all involved jurisdictions before an election to check and re-check that maps are accurate and voters are not left out of a district they belong to. In addition, the map experts verify addresses, optimize drop box and Vote Center locations, and prepare district maps that can be purchased by interested parties.
For an organization with as many moving parts as the ROV to function smoothly, there needs to be a tangible sense of order. Inadequate policies and procedures can incur costs of thousands of dollars to over a million dollars.

That is where the Policies and Procedures Division (P&P) comes in. This is the integral rule-making body within the ROV that helps craft direction for all divisions.

“Having great policies and procedures in place enables the ROV in its entirety to achieve its call to action,” said Vanessa Hamm. “We support every division by analyzing their day-to-day processes and in doing so, are able to ensure each division’s policies and procedures are thorough yet easy to understand.”

P&P assists with the creation, development, and maintenance of all such directives and ensuring they comply with Federal, State, and County laws and guidelines.

“One division can have as many as 200 procedures, and P&P must collaborate with the divisions to create and maintain them all,” Hamm said.

P&P’s work is invaluable to facilitate the rapid onboarding of the extra-help legion hired for each election cycle. It is also responsible for the creation of the detailed post-election reports, submitting various legislative files, and specialized projects such as the Election Administration Plan for the Voter’s Choice Act.

“If research and writing is required, P&P is probably involved,” Hamm said.
The Precinct Operations Division (POD) is responsible for locating, organizing and setting up the up to 110 Vote Centers used in an election, and recruiting and training the hundreds of required Election Officers.

It does not sound simple, and it is not. Vote Centers need to be accessible and meet State and Federal Law, and there is a need to find Election Officers fluent in the most widely used languages in hyper-diverse Silicon Valley: Spanish, Vietnamese, Chinese, Tagalog, Korean, Khmer, Hindi and Japanese among other languages.

The training regimen is intensive. Election Officers need to be experts in all aspects of Vote Center functions to best serve the public in the 3 days leading up to and through Election Day.

They also do the fun stuff: Precinct Operations staffers are the ones out in the community at ROV tables and booths. They are at more than 200 events annually, registering eligible residents and disseminating educational voter materials, as well as free give-aways. They are the knowledgeable and amiable public faces of the ROV.

“All of this could not happen without our Outreach team,” said Division Coordinator Paulo Chang. “They are engaged with educating the County’s population so everyone knows where to vote, how to vote, and how important it is for everybody to do their homework before casting their ballot.”
The Public and Legislative Affairs Division (PLA) is the mouthpiece of the ROV – they are the ones who get the word out about what is going on with elections and respond to all manner of inquiries from reporters and the public.

“It’s our duty to inform the public of any and all changes and updates, whether that’s in a particular election or the election process itself,” said Division Coordinator Evelyn Mendez. “Voting is a fundamental right and people need to be in the know about what’s going on.”

Mendez added that the efforts are year-round and involve intensive work keeping track of what is going on in Sacramento.

“Each legislative session bills are introduced that affect how elections are conducted,” Mendez said, “and it is important to monitor how each bill might affect each division of the ROV. If an elections-related bill is passed, it is important to notify each division so they know how to proceed with their operations after the change in law.”

The division schedules and coordinates media interviews for television, radio, print and Internet outlets and not just in response to requests – PLA also conducts publicity campaigns to encourage voting and let people know about important upcoming dates and developments. PLA is also responsible for maintaining all ROV social media sites of Facebook, Twitter, Youtube, and Instagram.
Focus on organizational growth and achievement, the Training & Staff Development Division (TSD) supports the entire department with industry-best practices in establishing goals, as well as strategic plans to bring those goals to fruition.

“Before we create any program or initiative, we analyze the current state of the organization through the lens of the staff, and then design a program or initiative to address the specific problems or needs,” said De Ocampo. “We then develop and deliver trainings that improve our organizational performance by promoting areas like individual and team development.”

For example, this can be in the form of an ROV-wide course on “Just Culture” practices, or a series of trainings that focus on honing skills such as leadership and management. TSD also facilitates intra-divisional team-building outings and conducts debrief sessions after each election to promote what went right, and a roadmap to implement our opportunities to improve.

De Ocampo said that employee feedback is essential to the process in determining what parts of training were most effective and what the ROV team would like to see in the future.

“We’re always asking ourselves, ‘Did we achieve what we set out to achieve?’ and ‘How close was the intent of the initiative to the actual impact it had?’” De Ocampo said. “Our goal is to help support ROV through its transformation, and our programs and initiatives are a direct result of the feedback that we receive from every contributing employee in the organization.”

It truly takes every division at ROV to conduct a successful election. TSD is one of the groups who help to ensure our communication and collaboration are optimal, while ensuring our toolboxes are full, and that ROV’s Mission, Vision, and Value standards are persevered.
At the start of the millennium, voters still overwhelmingly went to their polling location to cast a ballot.

But the numbers have flip-flopped – while the 2000 election saw one in five voters using a mail-in ballot, that climbed to three out of four by November 2016. In 2020, after the implementation of the Voter’s Choice Act that mandates that every registered voter in the County be mailed a vote-by-mail ballot, 87% of the half-million ballots cast in the Presidential Primary were done via mail.

That will only grow, as will the task of sending out ballots to the 1,000,000-and-rising registered voters in the County, then processing the ballots when they return. Each comes in an envelope that needs to be scanned to make sure the signature matches the one on file before being opened, then the ballot removed, flattened and counted.

The Vote by Mail Division (VBM) handles it all, including getting those ballots out early to overseas and military voters, and oversees the confidential registry for those voters in the “Safe at Home” program.

“We recruit locations for the 100 drop-boxes, produce audio CDs for the visually impaired, and handle any requests related to ballots,” said Division Coordinator Alfred Gonzales. “For example, if a voter didn’t receive a ballot, we issue a new one and mail it out immediately. We handle multiple functions and moving parts in every election.”
This is the division that is often most affiliated with what comes to mind upon hearing “Registrar of Voters,” and it is indeed the backbone of the department.

“The Voter Registration Division (VRD) is responsible for voter file maintenance, which involves the heavy data-entry duties of adding, updating, and canceling registered voters,” said Division Coordinator Julia Saenz. “Voter file maintenance is a year-round operation that’s critical in ensuring accurate voter rolls.”

Thus, they are the keepers of the registry, the ones who keep track of everyone who has signed up to vote in Santa Clara County. They have records to show who voted, who is new on the rolls and who has fallen into inactivity. This division is the ROV’s direct link to the statewide voter registration system known as VoteCal.

As the holders of the registration data, they are the official signature-checking agency – verifying and certifying initiatives, referenda, recall petitions, and nomination papers. This includes state initiatives, as well as local. A busy election year can see the division bringing on scores of temporary workers to scrutinize petitions, comparing signatures to those on file, and making sure the petition meets all necessary requirements.

After an election, this division is responsible for processing registrations, and signature verification that came in tandem with Provisional Ballots and Conditional Voter Registrations.

“We are a goal-oriented division who must adhere to time-sensitive deadlines,” Saenz said. “We pride ourselves on effective communication, accountability and positivity.”
Hello, it’s Shannon again, and I’m very excited to tell you all about a way of voting that is new to Santa Clara County for the 2020 Presidential Elections – it’s important that all are familiar with the Voter’s Choice Act.

The Voter’s Choice Act, or VCA, is the biggest change to the way people cast a ballot in the nearly 25 years I’ve been an elections official. While times have changed since Santa Clara County was founded, the original neighborhood polling place voting model remained the same up until 2020. But people have made a choice regarding where they want to vote, and most of the time it’s not at the polls; nearly four out of five voters in our County cast a ballot by mail before VCA was implemented, and in the 2020 Presidential Primary we saw 87% of the half-million ballots returned come in as Vote by Mail.

That’s why the Voter’s Choice Act just makes sense – it’s time to contemporize. Now, all registered voters in Santa Clara County receive a ballot in the mail that they can return with the same postage-paid ease that many of their friends and family already enjoy.

There will also be in-person voting available at the Registrar of Voters Office and at Vote Centers. These Vote Centers are deluxe versions of a polling place, with more staff and services to assist voters whatever their needs may be. Also, the Vote Centers begin opening several days before the election – Election Day is still a deadline, but we encourage voters to try voting early.

There’s no need to wait in line as long as voters take advantage of these opportunities: Early in-person voting, Vote by Mail, or using one of our many drop boxes for mail-in ballots. As a member of the ROV team you are part of a new voting experience, one that’s being shared with millions of Californians across the state.
Santa Clara County’s New More Modern Voting Experience!

Starting in 2020, voters will be able to use the new voting equipment at all Vote Centers in Santa Clara County

Updated Technology Improves Security and Accessibility

In 2015, the California Voting Systems Standards were reviewed and updated to improve system certification and testing. Up until now, the County was using an older legacy system that was not certified under these standards. In 2017, the Secretary of State certified more modern systems that meet the 2015 standards and have improved security and auditability features.

For more information on the County’s new voting system, including certification and use documents, visit the Secretary of State’s website for the Office of Voting Systems Technology Assessment.

Q. How will I use the new equipment to vote at a Vote Center?

Your voting experience at a Vote Center will be very similar to your experience voting at a polling place in 2018 or years prior. A big difference is, under the Voter’s Choice Act, YOU choose where to vote! There will be over 100 Vote Centers set up around Santa Clara County to choose from.

Another major difference is the availability of new technology you can use to mark and cast your ballot independently, and have it counted on the spot! Some of the new systems you will see at a Vote Center are:

A New Electronic Poll Book (E-poll book) has replaced the old paper roster of voters

• When you arrive at a Vote Center, an Election Worker will locate your information in the electronic poll book and ask you to sign your name on the signature pad.

• Electronic poll books contain the entire list of voters registered in Santa Clara County enabling you to choose from any one of the over 100 different Vote Centers available to vote at!
A New Blue Voting Booth with a 19” Accessible Ballot Marking System

• The Election Worker will ask you if you wish to mark your paper ballot by hand or if you wish to mark it using the new 19” touch display ballot marking system – it’s your choice!

• Does not permit a voter to mistakenly overvote any contest, reducing the need to ask for a replacement ballot.

• Enables voter to vote for qualified write-in candidates. Simply touch the write-in space under the contest and a keyboard will display, allowing you to type in the name.

• Requests you review all your ballot choices before you print your ballot.

• After you confirm all your choices, your voted ballot is available from the printer that is right inside your voting booth. Just take that to the new scanner for tabulation!

Official Ballot is available in 9 Different Languages

• New on-demand official ballot printers allow the election worker to print your ballot in the language you choose!

• The available languages are English, Spanish, Chinese, Japanese, Hindi, Khmer, Korean, Tagalog, and Vietnamese.

• 5 facsimile language ballots are available in Punjabi, Gujarati, Telugu, Tamil, and Nepali upon request.

New Scanner-Tabulators – All in one system scans your ballot and then counts it, on the spot!

• The same units will be used to scan and tabulate all ballots marked at the Vote Center, whether completed with the 19” ballot marking system or completed by hand, offering improved voter services and process integration for election workers.

• Offers warnings to you before counting your ballot. If you’ve marked your ballot by hand, the new scanner may display messages to you about potential ballot errors, such as an overvoted contest, and offer you a chance to remake your ballot, if you wish, before casting your vote.

• Visit the Secretary of State’s Office of Voting Systems and Technology website for more details on how to use California’s approved technologies, including the County’s new voting system- Democracy Suite by Dominion Voting Systems.

What other new equipment is a part of the new system?

• The new voting system also includes large paper ballot tabulators that will be used to centrally process Vote by Mail, Provisional and Conditional Voter ballots received from all Vote Centers, Ballot Drop-off Locations and through the US Mail.

• Located at the ROV’s secure facility on Berger Drive, each high-speed scanner, called Hi-Pro, can process up to 200 ballot cards each minute and instantly separate ballots that are damaged or need additional review to confirm the voter’s choice.

• Ballots with indistinguishable marks and write-in candidate information are separated in the software system.
for additional review and decision making process called “Adjudication”. This helps with verification of voter’s intent and qualified write-in candidates.

What are some of the features of the new voting system?

The new equipment has improvements for the user, such as:

- **Features and tools that enhance accessibility**
  - Any voter can use the 19” ballot display to easily view and mark their ballot
  - Audio feature allows voters to listen to their ballot as they vote
  - Voters can choose to have their ballot presented in any of the 9 different languages: English, Spanish, Chinese, Japanese, Hindi, Khmer, Korean, Tagalog, and Vietnamese.
  - Supports a range of assistive input devices, including sip & puff, Audio-Tactile Interface (ATI), and paddles.

- **Warnings of potential ballot marking errors, such as overvoting a contest**
  - What is overvoting? This happens when a voter marks more candidates than are permitted in a contest, such as voting for three candidates in a contest where there are only two seats available. Overvoting also happens when a voter marks both the “Yes” and “No” voting bubble next to the ballot measure.
  - Can also warn of consistent marginal marks, should a voter not fully complete the voting bubble or vote by.

- **Whether the voter marks their paper ballot by touching the ballot display screen or using an assistive tool, ballot marks are indistinguishable making voting more private**

- **Onsight on-demand official ballot printers allow election workers to fulfill a voter’s request to receive their ballot in any of 9 different languages without having to pre-print ballot cards that are subsequently discarded if unused.**

**The new equipment has overall operational and security improvements, such as:**

- **Ability to cast and tally ballots at Vote Centers offering expedited processing of election results**
  - In the past, ballots cast at a Vote Center would be transported back to the ROV to be processed, tabulated and results reported, requiring hundreds of workers and resulting in a process that lasted for hours.
  - Now, ballots can be processed and tabulated onsite at each Vote Center, a memory device removed and returned to the ROV for vote accumulation and reporting election results, reducing the need for so many volunteers and expediting Election Night results.
  - Each tabulator also has a printer that can print election results obtained from ballots cast at the Vote Center location. Election Workers will post the Vote Center election results outside of their Vote Center after the close of polls on Election Day.

- **All devices use Two-factor authentication, adding an extra layer of security and access**
  - Visit our page on Election Security for more information on the security of systems and data in the County of Santa Clara.

- **Electronic review and resolution of ambiguous or unreadable ballot markings, improves the logistics of processing hundreds of thousands of ballot cards without having to physically locate and remake.**